About Me
I’m a Registered Clinical Counsellor (RCC #11784) specializing in issues facing youth and young adults, suicide prevention, and career counselling. My background includes a Master of Arts in Counselling Psychology from Adler University in Vancouver, BC, as well as extensive experience working as a counsellor in a variety of settings, including post-secondary institutions and non-profit community agencies. In my private practice, I welcome youth (ages 13 and above) and adults facing a wide range of difficulties in their lives, including depression, anxiety, grief/bereavement, life and career transitions, and many other challenges. Welcome!

Benefits & Risks of Clinical Counselling
Clinical counselling (also referred to here as therapy) can help you to improve your mental, emotional, and physical health, as well as your relationships with self, significant others, and community. Commonly achieved outcomes include learning effective new ways of coping with troubling psychological or emotional symptoms, increasing understanding of problems and discovering new ways of addressing them, and cultivating acceptance and self-compassion in the face of unchangeable circumstances. This best occurs in the context of a trusting and comfortable relationship between us, as we discuss topics that are most often difficult and emotionally charged.

Most clients find that once a trusting relationship has been established, the risks of opening up difficult thoughts and emotions can be easily and safely managed. That said, because therapy involves having difficult conversations, being emotionally honest, evoking strong or uncomfortable feelings or memories, and investigating new self-perceptions and ways of relating to others, things can sometimes feel like they are getting worse before they get better. This is a normal experience and it is my commitment to you that I will take all reasonable measures to prioritize and ensure your safety. Therapy can be hard work and it is a process, but the rewards can be great. I encourage you to discuss any concerns you have at any time with me.

Contact & Communication
Feel free to contact me by phone, text, or email. I will endeavour to return messages within one business day. I discourage the use of text or email to discuss sensitive information, as these methods of communication can’t be guaranteed to have the same level of security and confidentiality as a phone conversation. Please feel welcome to read anything you find on my website or any social media accounts, as I occasionally post updates and blog articles that may be informative. However, my policy on all social media platforms is to not interact with or follow any accounts related to clients I am currently working with or have worked with previously.

Collection & Storage of Personal Information
Storage and collection of your information is done in accordance with the Personal Information Protection Act (PIPA) and in accordance with the guidelines of the BC Association of Clinical Counsellors (BCACC). All information that you share with me will be treated as confidential, unless specifically stated otherwise.

Complaints or Questions
Please feel welcome to let me know if you have any concerns regarding me or our work together so that we can make necessary changes if possible. Should you wish to make a formal complaint to the BCACC, you can do so by calling the BCACC Inquiry Committee at 1-800-909-6303, extension 223. This process is outlined in greater detail at http://bc counsellors.org/regulation/complaints/.

Confidentiality
Information you share with me in our sessions or about our work will not be released to anyone without your informed, voluntary, and written consent. That said, there are some uncommon but important circumstances for you to be aware of in which I may release information about you or your sessions to necessary parties. These circumstances are

1. If I believe you are likely to seriously harm or kill yourself or another person, I will share this information as necessary to protect your own or another’s safety, up to and including contacting emergency contacts and emergency services.
2. If I believe that a child (any person under the age of 19) is currently being abused, or is at significant risk of being abused, I am legally obligated to report this to the Ministry of Children and Family Development.
3. If I receive a court order to release my clinical records, I will comply with the court order.

Additional exceptions may be made if your counselling is being paid for by a third party, such as an insurance company, crime victim’s assistance program, or an Employee and Family Assistance Provider (EFAP). This will be discussed with you at the onset of counselling.
Fees & Payment
My fees are consistent with the recommended fee schedule published by the BCACC, and will be updated when necessary to remain as such. Current fees are below:

<table>
<thead>
<tr>
<th>Service</th>
<th>Fee</th>
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<tbody>
<tr>
<td>Individual Session (50 mins)</td>
<td>$130</td>
</tr>
<tr>
<td>Individual Session (80 mins)</td>
<td>$150</td>
</tr>
<tr>
<td>Initial Phone Consultation (20 mins)</td>
<td>Free</td>
</tr>
<tr>
<td>Further Phone Consultations</td>
<td>$30 per 15 mins</td>
</tr>
<tr>
<td>Short letter or report (one page or less) for any lay person (e.g. lawyer, insurance representative, or similar)</td>
<td>$130</td>
</tr>
<tr>
<td>Administration of formal career assessment tools</td>
<td>Cost of instrument +10% Normal session fee $25</td>
</tr>
<tr>
<td>Interpretation of formal career assessment tools</td>
<td></td>
</tr>
<tr>
<td>Bounced cheque</td>
<td></td>
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</tbody>
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Payment can be made by cash, debit, credit, or cheque at the end of each appointment, or by Paypal (including a $5 surcharge) prior to sessions at davidlindskoog.com/contact/. Appointments will not be scheduled for clients who owe any fees totalling more than $130.

Cancelled & Missed Appointments
Full session fees will be charged for clients who miss appointments without notice, or who cancel appointments with less than 24 hours of notice.

Consultation, Supervision, & Stories
In order to provide the best possible service, I may consult with other professionals or a clinical supervisor about our work together. Your name and other identifying information would be kept confidential.

I occasionally share stories about my work in classes I teach, workshops I facilitate, blog articles, and other publications and professional opportunities. If you consent to me using your story (I will change identifying characteristics such as your name, age, gender, and certain details of your story), please initial here: ______.

As a client, you have the right to refuse any particular counselling technique or modality, and may withdraw your consent for counselling services at any time. You also have the right to access the information in your clinical records.

I have read and understand the above.

_________________________________________  ______________________________
Client name(s)  

_________________________________________  ______________________________
Client signature(s)  Date

_________________________________________  ______________________________
David Lindskoog MA, RCC  Date